Annual WATER WATER UALITY REPORT

Reporting Year 2012





PWS ID#: 0425035

There When You Need Us

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2012. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Information on the Internet

The U.S. EPA Office of Water (www.epa.gov/watrhome) and the Centers for Disease Control and Prevention (www.cdc.gov) Web sites provide a substantial amount of information on many issues relating to water resources, water conservation, and public health. Also, the North Carolina Department of Environment and Natural Resources maintains the following Web sites: Division of Water Resources to include Public Water Supply (http://www.ncwater.org) and Division of Water Quality (http://portal.ncdenr.org/web/wq) that provide complete and current information on water issues in North Carolina, including valuable information about our watershed.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or http://water.epa.gov/drink/hotline.

Community Participation

You are invited to participate in our board meetings and voice your concerns about your drinking water. Please contact Cheryl Murray at (252) 466-5151 for information related to meeting opportunities.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Where Does My Water Come From?

The source of Cherry Point's drinking water is groundwater from the Castle Hayne Aquifer, which extends from southern Virginia to Wilmington, North Carolina. Water is removed from depths of 195 feet to 329 feet below the surface by 23 wells and then pumped to a state-of-the-art water treatment plant. The Cherry Point Water Treatment Plant provides, on average, 4.1 million gallons per day of drinking water to 18,181 customers who live and work at MCAS Cherry Point.

How Does Cherry Point Treat and Purify Its Water?

Raw water is pumped to the treatment plant from 23 wells located on the air station. After the water arrives at the water treatment plant, certified operators process the water for treatment involving multiple steps. The first two steps involve aeration and the addition of a precise amount of chemicals for precipitant softening, which prepare the water for ozone treatment. Then the water is pumped through an ozone contact chamber. Ozonation disinfects and removes color from the water and aids oxidation of iron, organics, and manganese. The water is then filtered through thick beds of anthracite coal and sand to remove remaining particles. The final step involves the addition of chlorine for further disinfection. The treated water is subsequently distributed through 140 miles of piping.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

QUESTIONS?

For more information about this report, or questions relating to your drinking water, please call Steve Reavis, Facilities Maintenance Department, at (252) 466-6850 or Cheryl Murray, Environmental Affairs Department, at (252) 466-5151.

Water Conservation

You can play a role in conserving water and save yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded.
 So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

What Causes the Pink Stain on Bathroom Fixtures?

The reddish-pink color frequently noted in bathrooms on shower stalls, tubs, tile, toilets, sinks, toothbrush holders, and on pets' water bowls is caused by the growth of the bacterium *Serratia marcesens*. Serratia is commonly isolated from soil, water, plants, insects, and vertebrates (including man). The bacteria can be introduced into the house through any of the above-mentioned sources. The bathroom provides a perfect environment (moist and warm) for bacteria to thrive.

The best solution to this problem is to continually clean and dry the involved surfaces to keep them free from bacteria. Chlorine-based compounds work best, but keep in mind that abrasive cleaners may scratch fixtures, making them more susceptible to bacterial growth. Chlorine bleach can be used periodically to disinfect the toilet and help to eliminate the occurrence of the pink residue. Keeping bathtubs and sinks wiped down using a solution that contains chlorine will also help to minimize its occurrence.

Serratia will not survive in chlorinated drinking water.

Naturally Occurring Bacteria

The simple fact is, bacteria and other microorganisms inhabit our world. They can be found all around us: in our food; on our skin; in our bodies, and in the air, soil, and water. Some are harmful to us and some are not. Coliform bacteria are common in the environment and are generally not harmful themselves. The presence of this bacterial form in drinking water is a concern because it indicates that the water may be contaminated with other organisms that can cause disease. Throughout the year, we tested many water samples for coliform bacteria. In that time, one sample came back positive for the bacteria. Federal regulations now require that public water that tests positive for coliform bacteria must be further analyzed for fecal coliform bacteria. Fecal coliform are present only in human and animal waste. Because these bacteria can cause illness, it is unacceptable for fecal coliform to be present in water at any concentration. Our tests indicate no fecal coliform is present in our water.

Fixtures with Green Stains

Agreen or blue-green stain on kitchen or bathroom fixtures is caused by tiny amounts of copper that dissolve in Ayour home's copper plumbing system when the water sits unused overnight. Copper staining may be the result of a leaky faucet or a faulty toilet flush valve, so be sure your plumbing is in good working order.

Copper stains may also be caused by overly hot tap water. Generally speaking, you should maintain your water temperature at a maximum of 120 degrees Fahrenheit. You should consult the owner's manual for your heater or check with your plumber to determine your current heat setting. Lowering your water temperature will reduce the staining problem and save you money on your energy bill.

Also keep in mind that a tap that is used often throughout the day usually will not produce copper stains, so if you flush the tap for a minute or so before using the water for cooking or drinking, copper levels will be reduced.

SWAP

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to potential contaminant sources (PCSs). The results of the assessments are available in SWAP reports that include maps, background information, and a relative susceptibility rating of higher, moderate, or lower. This susceptibility rating does not imply poor water quality, but rather the system's potential to become contaminated by PCSs in the assessment area.

The relative susceptibility rating of each source for MCAS Cherry Point was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The SWAP report dated March 11, 2010, indicates a susceptibility rating of moderate for potable wells #3, #8, #21, and a susceptibility rating of lower for all other source water wells. It should be noted that well #3 was abandoned in 2011 and no longer represents a raw water source for drinking water.

The complete SWAP report for MCAS Cherry Point may be viewed at http://swap.deh.enr.state.nc.us/swap/. Please note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this Web site may differ from the results that were available at the time this Consumer Confidence Report was prepared. To obtain a printed copy of the SWAP report, please mail a written request to Source Water Assessment Program-Reports Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or e-mail a request to swap@ncmail.net. Please indicate your system name, PWSID, and your name, mailing address, and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at (919) 715-2633.

What's a Cross-connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (backpressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (backsiphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed all industrial, commercial, and institutional facilities in the service area to make sure that all potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test each backflow preventer to make sure that it is providing maximum protection.

For more information, review the Cross-Connection Control Manual from the U.S. EPA's Web site at http://water.epa.gov/infrastructure/drinkingwater/pws/crossconnectioncontrol/index.cfm. You can also call the Safe Drinking Water Hotline at (800) 426-4791.

Sampling Results

Hundreds of water samples have been taken in order to determine the presence of any radioactive, biological, inorganic, volatile organic or synthetic organic contaminants. The table below shows only those contaminants that were detected in the water. Some contaminants require less than annual monitoring because the concentrations of these substances do not often change. In these cases, the most recent data is indicated along with the year in which it was sampled.

REGULATED SUBS	STANCES									
SUBSTANCE (UNIT OF MEASURE)	YE/ SAMF		MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE		
Chlorine (ppm)		20	12	[4]	[4]	2.2	0.08-2.2	No	Water additive used to control microbes	
Fluoride (ppm)		20	11	4	4	0.21	NA	No	Erosion of natural deposits; Water additive that promotes strong teeth; Discharge from fertilizer and aluminum factories	
Haloacetic Acids [HAAs] (ppb)		20	12	60	NA	40	3.7–58	No	By-product of drinking water disinfection	
Nitrate (ppm)		20	12	10	10	0.310	NA	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	
TTHMs [Total Trihalomethanes] (ppb)		20	2012 8		NA	72.8	55–100	No	By-product of drinking water disinfection	
Total Coliform Bacteria (# positive samples)		20	12	1 positive monthly sample	0	1	NA	No	Naturally present in the environment	
Tap water samples were collected for lead and copper analyses from sample sites throughout the community										
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	AL MCLG (OUNT ECTED %TILE)	SITES ABOVE AL/ TOTAL SITES	VIOLATION	VIOLATION TYPICAL SOURCE		
Copper (ppm)	2010	1.3	1.3		115	0/30	No	Corrosio	Corrosion of household plumbing systems; Erosion of natural deposits	
Lead (ppb)	2010	15	0		6	1/30	No	Corrosio	on of household plumbing systems; Erosion of natural deposits	
UNREGULATED SUBSTANCES										
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLE	D I	AMOUNT DETECTED		RANGE OW-HIGH	TYPICAL SOURCE				
Bromide (ppm)	2012		0.045		D-0.045	Naturally occurring (raw water sample)				
Sodium (ppm)	2011		66.4		NA	Naturally occurring				
Sulfate (ppm)	2011		28.5		NA	Naturally	occurring			
INITIAL DISTRIBUTION SYSTEM EVALUATION (IDSE) ¹										
SUBSTANCE (UNIT OF MEASURE)					\$	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE	
Haloacetic Acids [HAAs]-IDSE Results (ppb)						2009	31	14–43	By-product of drinking water disinfection	
TTHMs [Total Trihalomethanes]-IDSE Results (ppb)						2009	79	53–104	By-product of drinking water disinfection	

Definitions

AL (**Action Level**): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level

Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual

Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

¹We were required by the U.S. EPA to conduct an evaluation of our distribution system. This is known as an Initial Distribution System Evaluation (IDSE) and is intended to identify locations in our distribution system that have elevated disinfection by-product concentrations. Disinfection by-products (e.g., HAAs and TTHMs) result from continuous disinfection of drinking water and form when disinfectants combine with organic matter that naturally occurs in the source water.